

Frequently Asked Questions (FAQ) for Summer Registration

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Roommates, program, housing, meals, etc...

How do I know which age group my child should be registered with? Do you go by the grade they will be going into or the grade they have just completed?

- We go by the grade just completed. Therefore, the youngest child we can take in summer camp is one that just finished the 1st grade.

How many roommate requests can my child specify?

- We ask that campers request no more than 1 other person to be their roommate. Each of these individuals must also request each other on the registration form. This helps us to know that it is “okay” with the other family for your child to room with their child. Occasionally, we will allow up to three to be grouped together as roommates (not in First Camp Adventure). However, we are never able to allow more than 3. If a group of registrations come in that involve a “roommate tangle” of more than 3 campers, the summer area directors will “split up” the group in order to make the appropriate cabin assignments.

Why can my child not room with as many friends as he/she wants? Don't your cabins hold up 6 or 8 children?

- Yes. Our cabins are equipped to hold up to 6-8 campers, and most of the time will be filled to capacity. However, after nearly 60 years of offering the summer camping program, we have learned that the camp experience is better, for ALL involved, by not allowing more than 2-3 to room together. If a more detailed explanation is needed, we invite you to contact our Lutheridge Program Directors: Pastor Tim and Pastor Mary Canniff-Kuhn or our Lutherock Program Director: Van Van Horne.

Can I choose which area of camp I would like for my child to be housed in?

- When our programs were much smaller, we had the ability to allow certain areas of camp to be designated for certain grade groups. We also had the opportunity, on some weeks, to offer a choice between two locations. However, we are no longer able to do that. In an effort to serve as many youth as possible, we must adjust housing to meet the needs of the program registration numbers. For the most part, the resident camps will still be housed in many of the same areas (Pioneer A, Pioneer B, etc.), however we might have to make adjustments if registration numbers warrant. We cannot guarantee a specific housing location until your child arrives at camp on the Sunday (or Wednesday for half week programs) of the week(s) for which they are registered.

What if both of my choices for a camp program are full?

- We will call or email you to see if there is a 3rd choice.

My child has specific dietary needs that need to be addressed. Are you equipped to handle this and how do I alert you to the needs?

- Most dietary needs can be met while at camp. If there is a problem or a question concerning your specific needs, our food service manager will be in contact with you directly. There is a place on the registration form to “check” that your child has specific needs. We then ask that you document those needs, in writing, and mail in with your registration form.

Financial...

How much is the deposit?

- The deposit is \$125.00 per child per camp week. For example, if you send two children (“Bobby” and “Jenny”) to two weeks of camp each, then you would need to send in \$500.00 (\$125.00 for Bobby’s week 1, \$125.00 for Bobby’s week 2, \$125.00 for Jenny’s week 1 and \$125.00 for Jenny’s week 2).

Can I simply pay in full at the time of registration?

- Absolutely, and this is our preference! You can even save up to \$25.00/camp week if you pay in full when you register by March 15 or \$10.00/camp week after March 15 but before April 15.

I have several children. Do you offer a multi-child discount?

- Yes...we do! The first child pays the full fee, the second child receives a \$35.00 discount, and the third, fourth, etc. child receives a \$50.00 discount.

I am an ELCA pastor. Do you offer any discounts for my children?

- Yes. The child/children of ELCA pastors or AIMs may receive a \$15.00 discount for each camp week.

May I combine discounts to receive the greatest benefit?

- You may take either of the early bird discounts and 1 other discount. However, we are not able to allow more than 2 discounts per child, at this time.

I paid the deposit when I registered my child. When is my final payment due?

- Your final payment is due **no later than** three weeks prior to your camp week. We reserve the right to drop any registration that is not paid in full by the final payment due date.

Will I receive a receipt of my final payment?

- We do not send final payment receipts unless requested. If you need an official receipt, please make that request at the time you send in your final payment.

Do you offer financial assistance?

- Yes. We have a scholarship fund that is set up for the main purpose of allowing children to come to camp that might not otherwise be able to do so due to financial need. We do not want to see children denied the opportunity to come to camp simply due to lack of funds. Feel free to download the scholarship form [<Scholarship form Hyperlink here>](#) or email scoleman@llmi.org or call the Registrar at 828-684-2361 to request one.

If I should need to cancel my child’s registration, is the deposit refundable?

- No. The deposit is non-refundable and non-transferable.

What if I pay in full at the time of registration, what portion of my fee is refundable?

- If you cancel at least 4 weeks prior to arrival, you may request a full refund *minus* the deposit. If you cancel with less than 4 weeks notice, but more than 72 hours notice – you may request 50% of full fee *minus* the deposit. No refunds will be given for less than 72 hours notice.

Registration submission, confirmation...

How may I submit my child's registration for camp?

- We accept registrations by mail (LLMI Registrar, 2049 Upper Laurel Dr, Arden, NC 28704), fax (828-687-1600) or online (www.lutheridge.com or www.lutherock.com). We **DO NOT** accept telephone registrations.

May I register my child for more than one week of camp?

- Yes! If you are registering your child for consecutive weeks of camp, you may elect to have your child remain at camp over the weekend by signing him/her up to be a weekend camper **by advance reservation only** (please email your reservation request to scoleman@llmi.org). If you do not choose this option, then you will need to check your child out on Saturday morning and then return to sign them back in on Sunday afternoon.

Is there a cost for the weekend camper option?

- Yes, the fee is \$50.00/weekend. This will cover housing, staff supervision and meals. Registrations must be made in advance by emailing our Registrar, Stacey Coleman, at scoleman@llmi.org.

When will I receive confirmation of my registration?

- Generally, we will send confirmation of your child's registration within 2 weeks of having received the registration. There are times when it might take slightly longer (ex. as it nears the early bird deadline), but all registrations should be confirmed within 3 weeks.

What is included with my child's confirmation?

- All confirmations will come with a camper/parent info pack which includes general information, medical information, packing list, health form, directions and any other pertinent information that your camper needs for the specific program in which they have registered.

Is my child required to have had a physical prior to coming to camp?

- A physical exam is required every OTHER year, but a signed health form is required each year. You may simply choose to copy a prior year's health exam and staple to our health form this year if your child had a physical last year. Bottom line - ALL health forms must either have the Physician's Exam completed or a health exam addressing the same questions dated within 2 years of the child's camp week.

Transportation...

Do you provide transportation to camp?

- No. Transportation to camp is the responsibility of the parent/guardian.

If I elect to have my child fly to camp, what is the nearest airport to which they would need to fly into?

- The Asheville Airport - regardless of attendance at Lutheridge or Lutherock. The Asheville Airport is approximately 2 miles from Lutheridge and approximately 1 ½ - 2 hours from Lutherock. However, the Federal Aviation Administration has recently imposed very strict guidelines on unaccompanied minors being picked up by camp organizations. **Please check these policies before booking flights for your camper.**

Do you have an airport pickup service?

- Yes. We must have a copy of the itinerary sent to us in writing at least 3 weeks prior to arrival. We will pick up your child when they arrive and will also drop them off when they need to return to the airport. There is no cost for this service (unless your child is a Lutherock camper – see next section).

If my child is going to Lutherock and flying into the airport, how will they get to the Lutherock site considering it is approximately 2 hours away?

- Your child would need to arrive at the airport no later than 2:30 pm on the Sunday that their camp week begins. They would then be brought to Lutheridge at which time they would be moved to the Lutherock shuttle. This shuttle leaves at 3:30 pm and returns on the following Saturday around 11:00 am. Therefore, their flight out should not be scheduled to leave any earlier than 12:30 pm on the Saturday that their camp week ends. There is a cost for the Lutherock shuttle transportation of \$50.00 round trip (\$30 one-way – if your child was only flying in or out but not both). The Lutherock shuttle space is very limited, so we ask that you check on that availability prior to booking your child's flight reservations.

My child is going to Lutherock, but I really need assistance in getting them there. Do you have a shuttle that could assist with this?

- Yes. The shuttle that is offered to airport arrivals going to Lutherock (see above) is the same that is offered to campers that are driven to camp. The parent/guardian would still be responsible for getting them to Lutheridge. The shuttle would then take them the rest of the way to Lutherock. The shuttle leaves at 3:30 pm sharp! Therefore, it is imperative that you have your child at Lutheridge prior to that time. The shuttle returns to Lutheridge the following Saturday around 11:00 am. You would need to be at Lutheridge by that time to pick up your child. The cost for this option is \$50.00 round trip or \$30.00 one-way. Reservations **MUST be made in advance**, and they are available on a first-come, first-served basis. Space is very tight and fills very quickly! To make a shuttle reservation, please email our Registrar, Stacey Coleman, at scoleman@llmi.org.

Phone and Email Communication...

May I call my child or can my child call me during the camp week?

- We **STRONGLY** discourage phoning during the camp week. Camp is the place to get “unplugged” from cell phones, ipods, computers, etc. – and experience God's creation in a whole new way. Speaking to mom, dad, grandma, sis, etc. can also create homesickness in a camper not already struggling with homesickness. For additional reasons or to discuss this further, we invite you to call and ask to speak to one of our Program Directors.

Can I email my child and/or can my child email me?

- We have a limited ONE-WAY email service through our partnership with BUNK1.com. Please note that this is a change from 2007 for Lutheridge campers. We encountered many difficulties with sending camper emails last summer, therefore only one-way email service will be offered for 2008. Thanks for your understanding!

Homesickness...

What if my child gets homesick while at camp?

- This is VERY common (especially for 1st – 5th graders). Our counselors and area directors are equipped to creatively handle homesick campers. It is very rare to send a camper home due to homesickness, but this will certainly happen if deemed necessary. We are here to empower campers to have a successful camp experience, and we find that most are able to do so within a very short time.

Do you have any information to assist me with helping my child to have a successful camp week?

- **Please follow this link to lots of helpful information from our program directors concerning homesickness and what you can do to be proactive in creating a successful camp environment for your child (Hyperlink to Lutheridge and Lutherock Parent Welcome Letters – these don't need to be anywhere else on the website):**

Forms...

Summer Information for Parents/Campers (includes packing list)

Directions to Lutheridge AND Lutherock

Camper Health Form/Waiver

Medications Form

Adult Waiver

Scholarship Form

OAP (Outdoor Adventure Program)Waivers:

USA Raft (for any program that includes whitewater rafting-except Whitewater Week)

High Mountain Expeditions (any Sampler program at Lutherock)

Appalachian Wildwaters (Whitewater Week only)

Rock Dimensions (Rock 'n Raft and Extreme Adventure programs only)